

# Media Guidance at OhioHealth Hospitals during the COVID-19 Outbreak

These are extraordinary times and in an effort to do all we can to limit the possibility of COVID-19 transmission in our hospitals, we have implemented the following changes to reduce risk for our patients, visitors and staff:



## Media restrictions at OhioHealth hospitals

OhioHealth care sites are currently restricting visitors at all hospitals. While these visitor restrictions are in place, we are unable to permit media inside of our care sites.



## Shooting video and stills

We may be able to provide video or stills if needed for stories while the restrictions are in place.



## Sources

We have infectious disease experts who can speak to signs, symptoms, treatment and other aspects of the outbreak via phone or in studio or outside of the hospitals.



## On confirming suspected or confirmed cases of COVID-19

We are unable to confirm nor deny any suspected or confirmed cases of COVID-19 at any of our care sites. We encourage you to reach out to public health for the latest numbers.



## Patient condition requests

We will continue to provide routine patient condition requests, as allowed by HIPAA, provided the patient has not asked to be removed or has been involuntarily removed from the public patient directory.

Issued 3/15/20 - For the media contact at your area hospital and the latest changes related to COVID-19, please check [newsroom.ohiohealth.com](https://newsroom.ohiohealth.com).